ADELAIDE PATIENT PARTICIPATION GROUP (PPG)

Record of face-to-face meeting Wed 3 July 24

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| **Present:**  Belgin Bozsahin (Practice Mgr)  Cathy Katz GP (part)  Carlie Newman  Graham Williams  Hilary Lance (Chair)  Jamila Heinecke  Juan Schehtman  Mark Agathangelou  Michael Fletcher  Sheila Rossan  Vanda Renton  Celyn George, Service Manager, Camden School Nursing Service  Jessica Piney – observer | **Not in attendance:**  Bee Thompson  Natasha Leith-Smith  Pat Callaghan  Sara Katchi |

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| **Item** | **Outcome** | **Action** |
| **1.** | **Attendance –** see above |  |
| **2.** | Celyn George, Service Manager, Camden School Nursing Service was introduced as the presenter for item 3 |  |
| **3.** | **2023 Public Health Report on Adolescent Health** : implication for AMC action + Q&A session  Celyn gave a detailed presentation based on the report and action taken or underway. Slides and more information to from her to follow. Note info below not checked by Celyn BUT See Appendix (attached) from her  Details of the presentation will be circulated once these have been received from Celyn. Meanwhile some key points arising from discussion and questions   * The programme of the development of family hubs across Camden is in yr 2 of 5 * Issues of most concern to young people are   Sexual health education  Emotional and mental health (aim to normalise talking about these issues)  Information about and risk of chronic conditions   * There is a full-time school nurse in every Camden state school * Children can self-refer to school nurse clinic * Programme of making information widely available underway * All schools have safe-guarding policies/ responsibilities * The issues involved are increasingly complex especially since COVID. * A measure of success comes from feedback from parents, students and stakeholders and from KPIs (key performance indicators) - latter not specified * No community outreach and lack of resources a hindrance to effectiveness * A major issue is that the records of the School Nursing Service and that of GPs do not overlap and are incompatible. Thus making informed integration of service more difficult . PPG supported AMC Belgin , Cathy and Celyn to meet to discuss ways of achieving more integrated working * “The Dr. Me Project is an award-winning, innovative health promotion and widening participation programme which aims to encourage children to become more aware of their own health and provide a basic understanding of the management of common childhood illnesses, whilst also inspiring children into healthcare careers.” A local Dr Me project be introduced locally through working with ULCH * In conclusion PPG members through their own networks can promote information about the availability and focus of the school nursing service . | **Belgin**  **Cathy**  **ALL** |
| **4.** | **Footfall implementation update**  By 1 Oct 24 all GP practices must have an online triage/request system. Our is “Footfall” and it will go live on 10 July 24 to give time to iron out issues. Footfall is accessed via the Adelaide home page of the Practice website webpage. Most ways of working will not change – though the means of access will.  Notices will go up soon with easy access to the website via a QR code    The PPG was reassured that there were ways for those who really cannot manage the internet access to be helped by the practice staff.  PPG members are asked to let Belgin know of any issues they encounter One immediate issue is wether one had an appointment with a Docter or a PA was not always clear. Neither was it always clear if an appointment was in person at the surgery or a telephone consultation. | **All**  **Belgin** |
| **5.** | **AOB - no time** |  |

Next meeting: 11 Sept 12.15 - 1.15 pm at the surgery

APPENDIX

In summary:

* Youth Action Groups in Camden engaging with health services: Fitzrovia Youth Association, Camden Youth You Tell Them
* Comms project currently being commissioned by Public Health following the Annual Public Health Report centred around accessing health services. The group of young people engaging with the project have decided that access to sexual health, mental health, GP and substance misuse were most important to them
* Camden Public Health hold a Health Weight Acceleration Project Task and Finish Group to address the obesity crisis in Camden (Please see slide 2 re BMI results for reception age children in Camden)
* School Nursing Services role and description: Cover all 52 state schools and federation schools, as well as home schooled children under a Child Protection Plan in Camden. Main KPI’s: Asthma Friendly Schools engagement, national childhood measurement programme, duty desk (first point of contact via e-mail/telephone), supporting CYP with chronic health conditions, supporting schools with delivery of medical conditions training, Bladder and Bowel Clinics, School Entrance Health Reviews, Child Protection, Drop in sessions, Emergency Department Follow Up, Outreach and Engagement. Every primary School and Secondary school have an allocated school nurse
* The team compromises of: Senior School Nurses, School Nurses, Health Technicians, Nutritionists, Admin, Specialist Nurses
* Discussed the rise in mental health conditions in Camden in CYP – Safeguarding and Mental Health Services are seeing a steady increase in referrals and complexity
* Currently emis and system1 are not linked
* GP’s are offered liaison meetings with an allocated school nurse to discuss cases
* Currently in yr 2 out of 5 of the Family Hubs project

Happy for my e-mail to be shared as a contact, additionally, our duty desk: [camdenschoolnurses@nhs.net](mailto:camdenschoolnurses@nhs.net) /  02033172304